

VOLUNTEER ROLE DESCRIPTION

Volunteer role: Diabetes Community Champion

Overall purpose of the Community Champion role:

To assist in securing the key objectives of:

- Raising awareness of Diabetes and how Type 2 can be prevented
- Helping those with diabetes best to manage their condition and secure better health outcomes

The role requires compliance with certain ethical standards and behaviours that are critical for trust and confidence building, as well as supporting people through a change process. You need to be fully aware of the commitment that you are agreeing to by becoming a Champion and the learning commitments that you are required to undertake.

Main elements of the role:

- Attend a Welcome Workshop, if necessary
- Complete a 2-day Diabetes Community Champion training course
- Undertake events such as talks, stands or awareness days to raise awareness of Diabetes. This can be done in partnership with other champions, in connection with a community group/religious institution or alone
- Complete event evaluation forms in compliance with our ethical obligations, to ensure accurate data is recorded and submitted in time
- Participate and actively contribute to the Community Champions Network

We are looking for people who:

- have good links into their local community
 - are passionate about community based health promotion work
 - are confident in talking to members of the public
 - have good communication and listening skills
 - are able to talk to people in a supportive way
 - are able to keep conversations confidential
 - have excellent organisational skills
 - can work within a team
 - respect other peoples cultures and understand their cultural values
 - can make the time committment
 - are willing to commit to representing Diabetes UK and partner organisations in a positive way
 - can speak another language (this would be an asset but is not essential)
-

We can offer you:

- The opportunity to contribute to an important area of work which could help to improve the lives of people with diabetes and those at risk of developing the condition
- Diabetes Community Champion training, membership to our Network and full support in your role and continuous learning development
- payment of agreed out-of-pocket expenses, such as lunch and travel
- experience of volunteering in the charity sector

You will:

- be helping Diabetes UK in its work and people with Diabetes
 - carry out your role to the best of your ability
 - meet time commitments and standards agreed, and give reasonable notice when unavailable, so other arrangements can be made
 - support Diabetes UK procedures and standards by:
 - being aware of your own health and safety and that of others
 - respecting others and treating people equally irrespective of age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion and belief, sex and sexual orientation (Equality Act 2010)
-

Confidentiality

The matter of confidentiality is very important. Diabetes UK is trusted by others with sensitive information. We therefore ask that should you work with confidential information you ensure that confidentiality is upheld.

Intellectual Property

The work you do for us is important to us and we value the rights that may exist in any work which you undertake. In some cases, it may be vital that we own and can prove we own such rights. Accordingly, we may ask you to complete, sign and return a separate assignment of such rights.

The purpose of this role description is to set out the expectations of both parties. It is not the intention of either party that the volunteering has the purpose or effect of creating a legally binding contract or an employment relationship between parties.

Thank you for volunteering for Diabetes UK.

We very much appreciate your volunteering for us and will do our best to make your volunteer experience with us enjoyable and rewarding.

If you have any questions or would like to discuss the programme further please contact communitychampions@diabetes.org.uk or by calling 0800 138 1639.